



Communication Promise

Our Four Covenants of Communication

- Communication: We return phone calls, texts, and emails promptly.
- Commitment: We show loyalty through mutual respect and gratitude.
- Cooperation: We work collaboratively with agents, brokers, escrow officers, title representatives, and transaction coordinators.
- Courtesy: We communicate with professionalism, respect, and The Golden Rule.

Proactive Communication

Real estate moves quickly, and so do we. Proactive communication keeps everyone informed, reduces stress, and builds trust. You can expect frequent updates—often daily during escrow—and sometimes multiple times a day. Even if nothing has changed, we'll let you know what to expect next.

How We Communicate

We use phone calls, emails, and texts depending on the detail and urgency of the matter. Daily updates are typically delivered by phone or email; brief "no-update" notices may come by text. We ask that you honor our shared commitment by responding promptly.

Why Communication Matters

From start to finish—and even after closing—communication is the most important tool in your transaction. It ensures accuracy, clarity, and a smooth experience. With today's technology, staying connected is easier than ever, and we embrace that fully on your behalf.

Our Promise to You

We've guided clients through hundreds of transactions, and we'll share what we know before you even need to ask. We'll keep you informed without overwhelming you, and

we encourage you to ask questions anytime. Everyone processes information differently, and we want you to feel confident at every step.

You'll also receive regular market and inventory updates. If your plans change, please let us know so we can adjust accordingly. Real estate transactions and escrows may feel intense at times, but the results are worth it—and we're with you the entire way.

Thank You

We appreciate you and value your trust. Please continue to return our calls, texts, and emails promptly so we can deliver the exceptional service you deserve.

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