



Our Communication Promise

Our Four Commitments

- **Prompt Communication:** We return calls, texts, and emails quickly.
- **Respect & Gratitude:** We treat each other with professionalism and kindness.
- **Collaboration** We cooperate fully with all parties in your transaction.
- **Courtesy:** We communicate with clarity, respect, and believe in The Golden Rule.

What You Can Expect

Real estate moves fast, and so do we. You'll hear from us often—sometimes daily during escrow and occasionally more than once a day. Even if nothing has changed, we'll let you know what's coming next.

How We Reach You

We use calls, emails, and texts depending on the urgency and detail. Daily updates usually come by phone or email; quick "no-update" notes may come by text. We simply ask that you respond promptly so we can keep everything moving smoothly.

Why It Matters

Communication is the key to a stress-free, successful transaction. We've guided hundreds of clients, and we'll share what you need to know before you even ask. If anything is unclear, please ask—we want you to feel confident every step of the way.

Our Ongoing Support

You'll receive regular market and inventory updates, and we appreciate you keeping us informed if your plans change. Real estate transactions can feel intense, but the results are worth it—and we're with you the whole way.

Thank You

We value you and appreciate your trust. Please continue to return our calls, texts, and emails promptly so we can deliver the exceptional service you deserve.